



TERMS AND CONDITIONS

Pampered Pets Wycheproof and Em's Groom Room

3256 Birchip-Wycheproof Rd Wycheproof

NOTICE TO THE PET OWNER/GUARDIAN: PLEASE READ CAREFULLY. THIS IS AN AGREEMENT BETWEEN YOURSELVES, PAMPERED PETS WYCHEPROOF AND EM'S GROOM ROOM – LOCATED AT 3256 BIRCHIP-WYCHEPROOF ROAD WYCHEPROOF. In this document referred to as PPW and EGR.

THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY AND UNDERSTAND ITS EFFECT, POLICIES, PROCEDURES, PET RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK, AND INDEMNIFICATION AGREEMENTS.

Policies, Procedures, Terms and Conditions

1. Owner/Guardian. I represent that I am the owner and/or authorized guardian of my pet and I am fully authorized to enter this agreement with PPW and EGR
2. Refusal of Service. I understand that PPW or EGR reserve the right to deny admittance to any pet or pet owner for any reason, at any time.
3. Pet Requirements: I represent that my pet meets all the following requirements: (1) has had his/her required vaccinations, (2) has been in good health for the last 30 days prior to check-in, (3) my pet is either not aggressive or food/toy protective or I have fully disclosed any concerns I have regarding my pets behaviors.
4. Health. I represent that my pet has not had any contagious illnesses of any kind for 30 days prior to check-in. I am aware and understand that PPW or EGR employees are not veterinarians and do not have backgrounds in animal medicine. PPW and EGR employees cannot diagnose or detect illnesses in the pets that are visiting this facility. I agree to assume all risk associated with the administration of medication by PPW during my pet's stay. In addition, I acknowledge and am aware that vaccines do not protect against all contagious illnesses that may affect my pet.
5. Flea, ticks, and worms. I have treated my pet for fleas, ticks, and worms prior to bringing them to PPW or EGR. I agree that if any fleas, ticks, or worms are discovered on my pet at any time, PPW or EGR may administer a flea bath, flea spot treatment or worming medication at my expense.
6. Veterinarian Care. I agree to allow PPW or EGR to obtain veterinarian medical treatment for my pet. Medical treatment may require transportation of my pet to receive care and I hereby authorize such transportation. I grant PPW or EGR full authority to make decisions involving the medical treatment of my pet during its stay at PPW or EGR. I agree that I am fully responsible for the cost of any such medical treatment and transportation.
7. Veterinarian Liability: I agree that I am assuming all risk of illness, disease, harm or otherwise to my pet by allowing my pet to participate in services at PPW or EGR. Furthermore, I agree that I am assuming all risk of the consequences associated with any decisions made by PPW or EGR, relating to the medical care and transportation of my pet. I agree to be solely financially responsible for all veterinarian care of my pet while in the care of PPW or EGR, or as a result from time spent at PPW or EGR. IN ADDITION, I AGREE THAT IF MY PET IS INJURED BY ANOTHER PET, I HEREBY RELEASE PPW or EGR, ITS OWNERS, EMPLOYEES, AND AGENTS FROM ALL LIABILITY AND FINANCIAL RESPONSIBILITY FOR SUCH INJURY. I FURTHER UNDERSTAND THAT IF MY PET INJURES A HUMAN OR PET, THAT MY PET MAY BE ASKED TO LEAVE PPW or EGR.

8. I understand that PPW is a facility utilizing playgroups where multiple dogs interact. I understand that dogs play with their mouth and paws, which can result in nicks and scratches on my pet. While PPW and EGR provide reasonable care and supervision in the playgroups, I understand and agree that PPW and EGR employees may not notice these nicks or scratches before my pet's departure and, therefore, I might not be notified.

9. Aggressive Dogs. I certify that my dog is either not aggressive, or I will fully disclose any behavioral issues I believe my dog may possess. I understand that aggressive dogs are not permitted to participate in group play at PPW. If my dog acts aggressively or exhibits unacceptable behavior, he/she may be separated from the other dogs. I authorize PPW and EGR to use squirt bottles, citronella spray, and in extreme cases, muzzles to control my pet for the protection of other pet guests and humans.

10. Un-Desexed male dogs. I understand that due to the unpredictable nature of entire male dogs they may not get to participate in group activities during stays at PPW. During busy periods, family groups with more than one entire dog may be required to pay for the use of two sleeping areas for the safety of their own dogs.

11. Un-desexed Female dogs. I understand that if my entire female dog obviously goes into season during her stay at PPW I will be asked to collect her. No female dogs in season will be allowed to stay at PPW for the safety and wellbeing of all the dogs staying at the facility. If a dog goes into season and it is not obvious, I agree that PPW is not responsible for the health, wellbeing, or possible breeding of that dog. If any animals are harmed due to the hormonal chaos the dog in season will create, I will accept full liability for the healthcare of those pets.

12. Photo and Video Release. I agree to allow PPW or EGR to use my pet's name and any images or videos taken while he/she is in the care of PPW or EGR, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.

13. Personal Property. I agree that PPW or EGR shall not be responsible or liable for any lost, stolen, or damaged personal property belonging either to my dog or me.

14. Grooming. I understand that, if my pets coat is matted, or tangled, the condition of my pets' skin is not the responsibility of this establishment. PPW and EGR will always do what is best for the coat and comfort of your pet. Where it is necessary, I permit PPW or EGR staff to groom my dog in a manner that is the most comfortable for the dog regardless of what this may look like.

15. Duty to Disclose. I represent that I have disclosed and shall continue to disclose, all medical conditions or any other conditions, including, but not limited to, personality concerns or behaviors that may affect, limit, or prevent my pet's ability to participate in services provided by PPW or EGR. I understand that PPW and EGR are relying on those representations to provide a safe environment for both humans and animals.

16. Sole Agreement. This writing represents the sole agreement between PPW or EGR and the Owner/Guardian.

17. Affirmation. Each time I bring my pet into PPW or EGR, I am re-affirming the terms of this agreement, including updated claims, and the truthfulness and accuracy of all the statements I have made in this agreement.

I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS AGREEMENT AND UNDERSTAND THAT I WILL GIVE UP SUBSTANTIAL RIGHTS BY SIGNING IT. I HAVE SIGNED THIS AGREEMENT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE OR GUARANTEE, AND INTEND IT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY TO PAMPERED PETS WYCHEPROOF, ITS OWNERS, OFFICERS, EMPLOYEES AND AGENTS TO THE GREATEST EXTENT PERMITTED BY LAW. I FURTHER AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT SHALL REMAIN IN FULL FORCE AND EFFECT.

Name of Owner/Guardian: _____

Signature of Owner/Guardian: _____

I Do not want my own name, image or video included in any PPW or EGR media, marketing, advertising, illustration, trade, or promotional materials.

Date: _____